

# **DIRECTOR'S REPORT 2020**

**Thank You.** I would like to thank my staff team for remaining committed to providing a service throughout the COVID19 pandemic. It is not easy to turn up every day, not knowing if you are putting your own health/life on the line (and at the start of the health crisis we were all worried). But you stepped up and we've kept the centre going even though you were concerned and scared.

A big thank you to the tireless efforts of our Parent Committee. You have gone above and beyond in your support of the Centre, not only during COVID19, but also as we transition to a new era for The Kids' Castle.

**A New Start.** Working closely with our Management Committee, we have taken on board parent comments regarding our outdated and inefficient booking system. As of the 11<sup>th</sup> of May, we are no longer using Becklyn. Instead we have switched to an industry leading provider, Xplor.

More user friendly, more intuitive, and more efficient. Parent feedback has been overwhelmingly positive, obviously there are always one or two naysayers, but hey, they will come around.

Our new website looks fantastic and is extremely easy to navigate. It goes live shortly. And of course, we have a beautiful new logo too.

## **Attendances**

Pre-COVDI19 attendances were averaging 76 members across both AM and PM sessions. Post COVID19 this dropped to an average of 9 across both sessions. This is to be expected, fortunately Government assistance has allowed us to keep operating, and thus provide an valuable service for the whole CCPS community.

#### Incidents

Unfortunately, towards the end of term one, we had parents dropping off sick children. One parent dropped their child off at 3:35 pm, despite the child having been sent home from school sick that morning.

Storm winds caused severe damage to the trees and required a fair few be cut down. All that needs to be removed now are the stumps: which must be dealt with by the Department of Education. The School GA has been informed.

Apart from the above, there were no major incidents during term 1 or over the vacation care period.

## Programming

Term One saw the trial of a more STEAM based program that aligned itself with the National Curriculum. Proved to be a huge success, with the members exploring science (electricity and forces) and technology. This will be a carried on throughout the year as we explore binary coding, algebra and patterns.



## Health & Safety

**Play Equipment.** The soft fall surface needs urgent replacing. The school has been made aware.

**Broken Benches**. The damage to the wooden benches caused by falling trees is yet to be rectified. The GA and the school are aware of the hazard.

**Trip Hazard.** The concrete area directly outside the door poses a trip hazard at the point where it meets the mulched area as after heavy rain the mulch is washed away exposing the concrete down to its bed. This has been partly rectified by the GA installing a 'barrier' which prevents the mulch from being washed away. However, the barrier itself now poses a significant trip hazard – I have spoken to the GA as to what can be done to mitigate the risk.

**Locals Residents.** It has been noted that some local are using the oval to walk and toilet their dogs - this poses a significant health risk to all the children if the dog poop is not cleaned up and disposed of responsibly. I will be raising the issue with Jeanette, but not sure what can be realistically done to prevent this, save for six-foot security fencing and lockable gates.

**Vacation Care.** As was to be expected given the current pandemic, Vacation Care was a subdued affair, averaging 12 members a day. Despite the low numbers both the children and staff had a great time, and it was worthwhile just so that essential frontline workers could continue to do the amazing of caring and protecting our community.